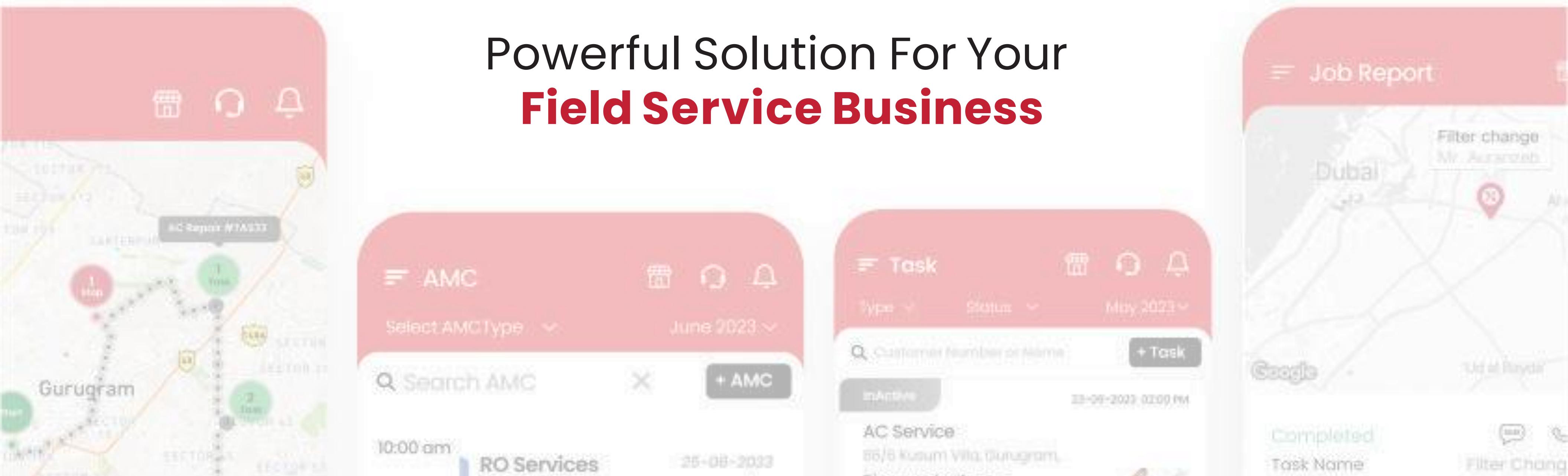




## Powerful Solution For Your **Field Service Business**



# Who We Are?

FieldWeb, a product of Xanadutec, is at the forefront of field service management. We've rapidly become one of India's fastest-growing SAAS Companies. At FieldWeb, we're not just a service provider; we're your partner in success.

# Why choose us?

FieldWeb empowers micro, small, and medium business owners to effortlessly track and manage operations. The product offers Real-Time Task Scheduling, AMC Management, Customer Enquiry Management, Income & Expense Management, Passbook Management, and more.



We've achieved an annual revenue growth of over 25%, reduced customer churn by 27%, increased fieldworker productivity by 32%, and saved users around 2 hours weekly.



FieldWeb delivers higher productivity and streamlined operations through an intuitive web and mobile app interface.

# Replace them all With FieldWeb



Manual  
Job Allocation



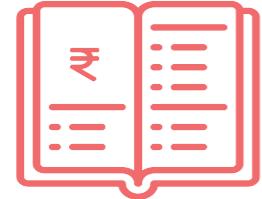
Sheets



Documents



Chats



Ledger  
Book



Expense  
Bills



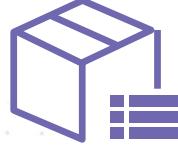
Attendance  
Register



GPS



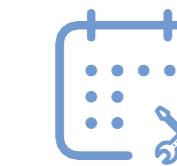
Tools  
Checklist



Asset  
Counting

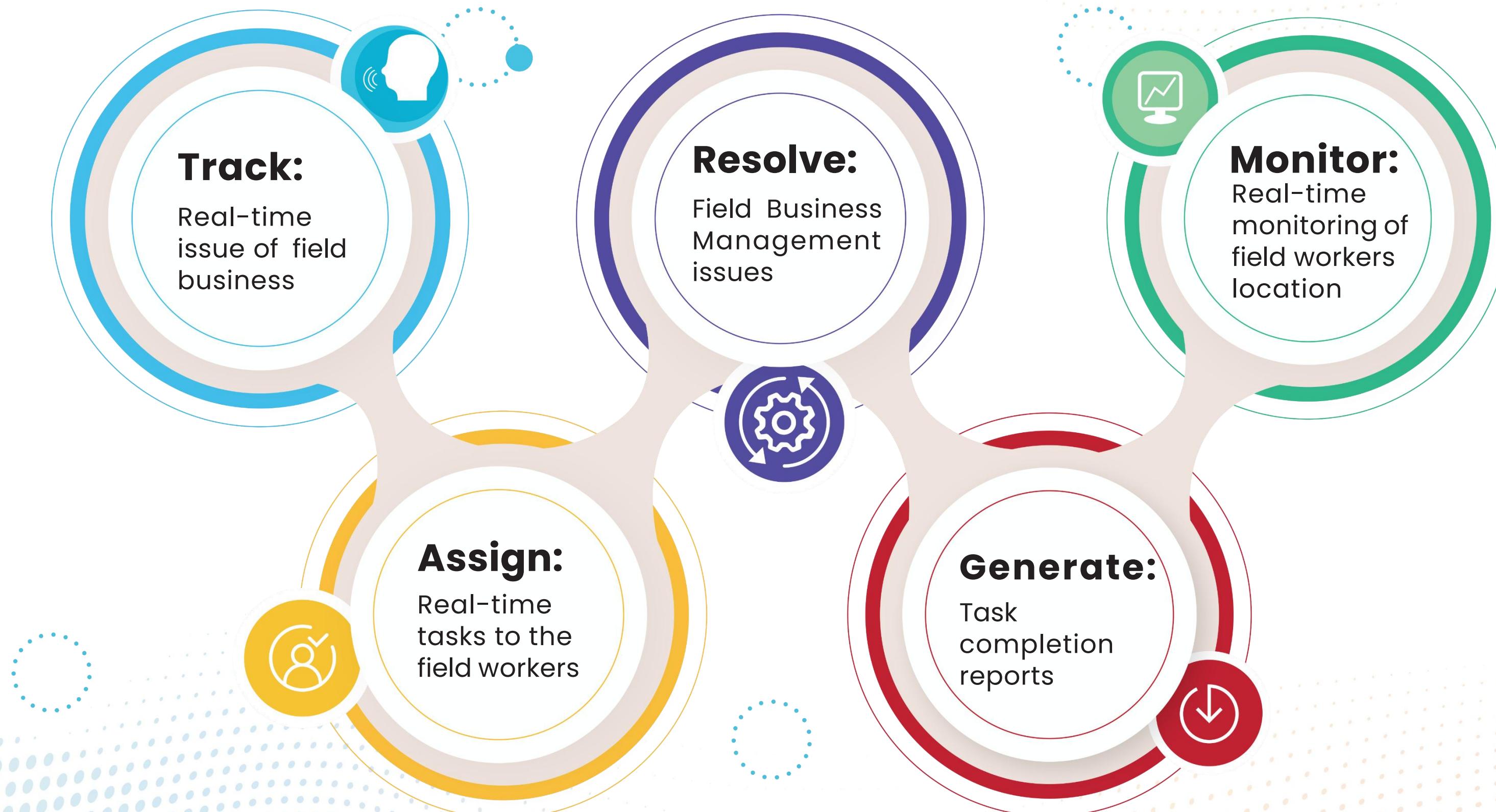


Calls



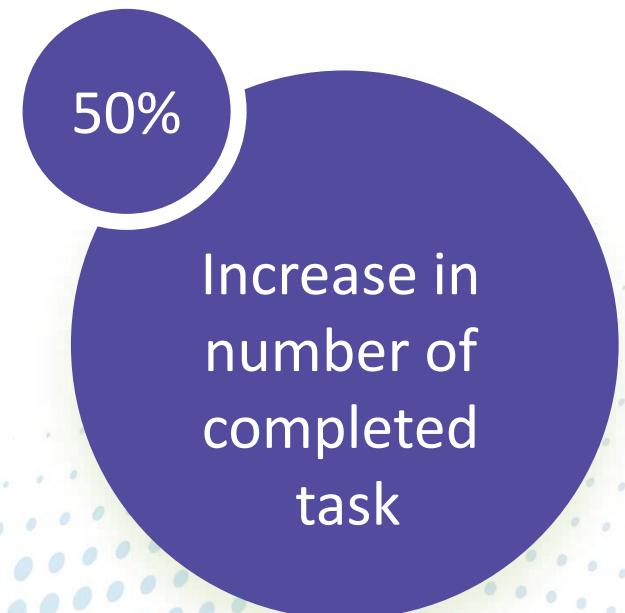
AMC Markup

# Managing it all in FieldWeb





# Magic Numbers



# The Difference



FieldWeb  
Your Field Partner

## Without FieldWeb

Manual

Call based  
Product Complaint

Manual complaint Entry  
By Authorized Service  
Center in CRM

Complaint Ticket  
assigned manually to  
Fieldworker on WhatsApp

Fieldworker reach to the  
location without any help

Fieldworker completes the work and update  
basic details on WhatsApp to Authorized Service  
center and provide a paper work receipt to  
customer

Authorized Service center manually  
create PDF work report based on  
WhatsApp message sent by fieldworker



### Customer Complaint



### Authorized Service Center



### Complaint Ticket Assignment



### Travel to Field



### Complete Work



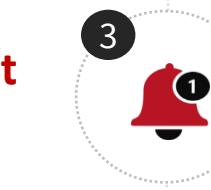
### Work Report



Customer fills online complaint  
form with all compulsory details  
including exact location



Customer complaint automatically  
registered in Authorized Service  
Center CRM or FieldWeb CRM



Complaint Ticket automatically  
assigned to Fieldworker on  
FieldWeb App



Fieldworker receive complaint  
notification and reach to the location  
with the help of FieldWeb App



Fieldworker completes the work and  
update all the details including Photos,  
Item used etc. on FieldWeb App



Customer receive generated Work  
report and invoice in PDF format just  
after fieldworker completes the work

## With FieldWeb

Real-Time



As part of our **Green Initiative**, we are transitioning from paper work receipt to Digital work Reports. Customers will now receive their Digital work Reports on their WhatsApp number/SMS immediately after the work completion, reducing paper waste and enhancing convenience.

# Customer ROI

On average, customers see anywhere between **3x to 5x (of subscription fee)** in benefits after deploying FieldWeb

Example

## Customer Paying ₹ 4500\*/month

Average monthly revenue from a customers having Avg. 15 fieldworkers paying a subscription amount of ₹ 300 per user/month

### Expense & Revenue Upkeep

Saving at least ₹ 2,000 per month\* by managing daily revenue and expenses having a better control over a loose petty cash and travel reimbursements.

### Utilizing Benched Fieldworkers

Earning minimum of ₹ 4,500 per month\* by just re-allocating task of Rs 250/each to benched fieldworkers by using FieldWeb task management feature.

### Increase in Productivity By 30% ~ 50%

Earning minimum of ₹ 8,000 per month\* by making intelligent decisions of task allocation that leads to fieldworkers completing 3-4 task/day instead of 2 task/day.

Saving a total Amount of  
**₹ 14,500  
Per month**

“Before FieldWeb, I could not manage my field workers w.r.t their real-time availability, leading to the loss of many business opportunities. Apart from this, using conventional methods like maintain the bill books led to errors in managing the daily Income and expenses of the field workers.”

8

“FieldWeb proved to be a one-stop solution for all my field business problems. With its real-time task scheduling, and income & expense management feature, it became easy to manage my field workers and keep transparency in the business cash flow.”

“FieldWeb reduced my customer churn rate from 30% per month to 10% per month. Also, it helped me to save my Income & expense leakages and supervisor's cost to upto 80k/month”



## Chandaramani Kumar

Director of Centrexo Enterprises, Gurgaon

**Medium Business Owner**      **25 Fieldworkers**

Annual Revenue : 36 Lakhs

FW Annual Subscription for 25 Fieldworkers : 90K

# MEDIUM BUSINESS OWNER

# Blessed with 1000+ happy clients.



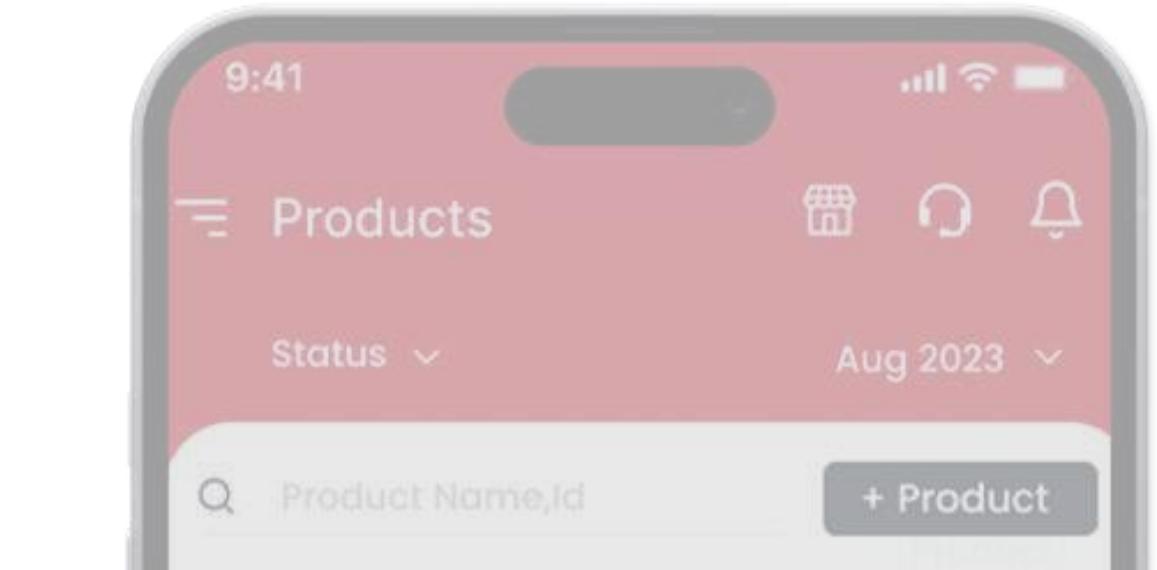
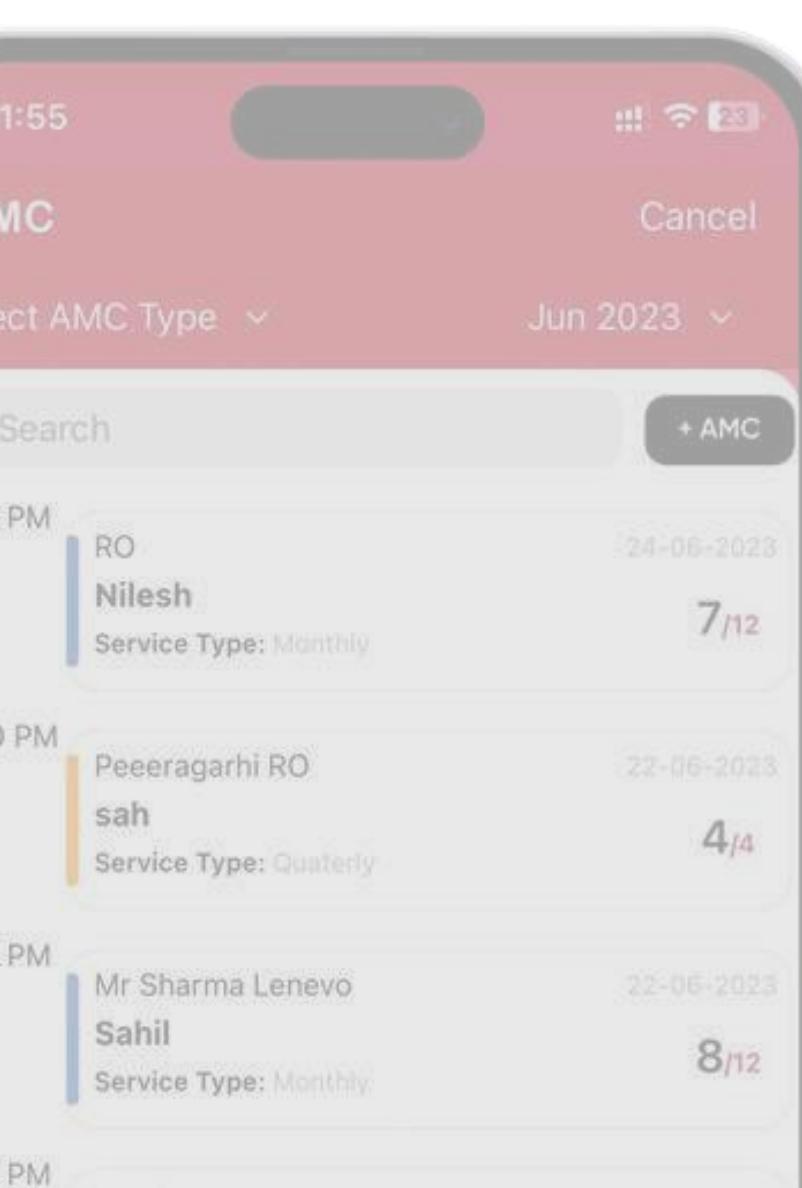
**hansgrohe**



and more...

# FieldWeb **mobile** App & Dashboard Screens →

✓ Optimize work process ✓ Increase productivity





# Inventory Management

The FieldWeb inventory management system provides a comprehensive solution for tracking and managing your organization's assets. The system is designed to be user-friendly and accessible from both mobile devices and web browsers.

**Key Features:**

- Item Inventory Management:** Track the availability, issued quantity, and used quantity of various items.
- Real-time Data:** Get instant access to the latest information on your equipment, parts, and supplies.
- Mobile Access:** Manage your inventory on the go with the FieldWeb mobile app.
- Customizable Reports:** Generate reports to analyze your inventory performance and make informed decisions.

With FieldWeb, you can easily manage your inventory and streamline your operations. Try it out today!

Effectively manage your inventory with FieldWeb's advanced inventory management features. Keep track of your equipment, parts, and supplies in real-time.



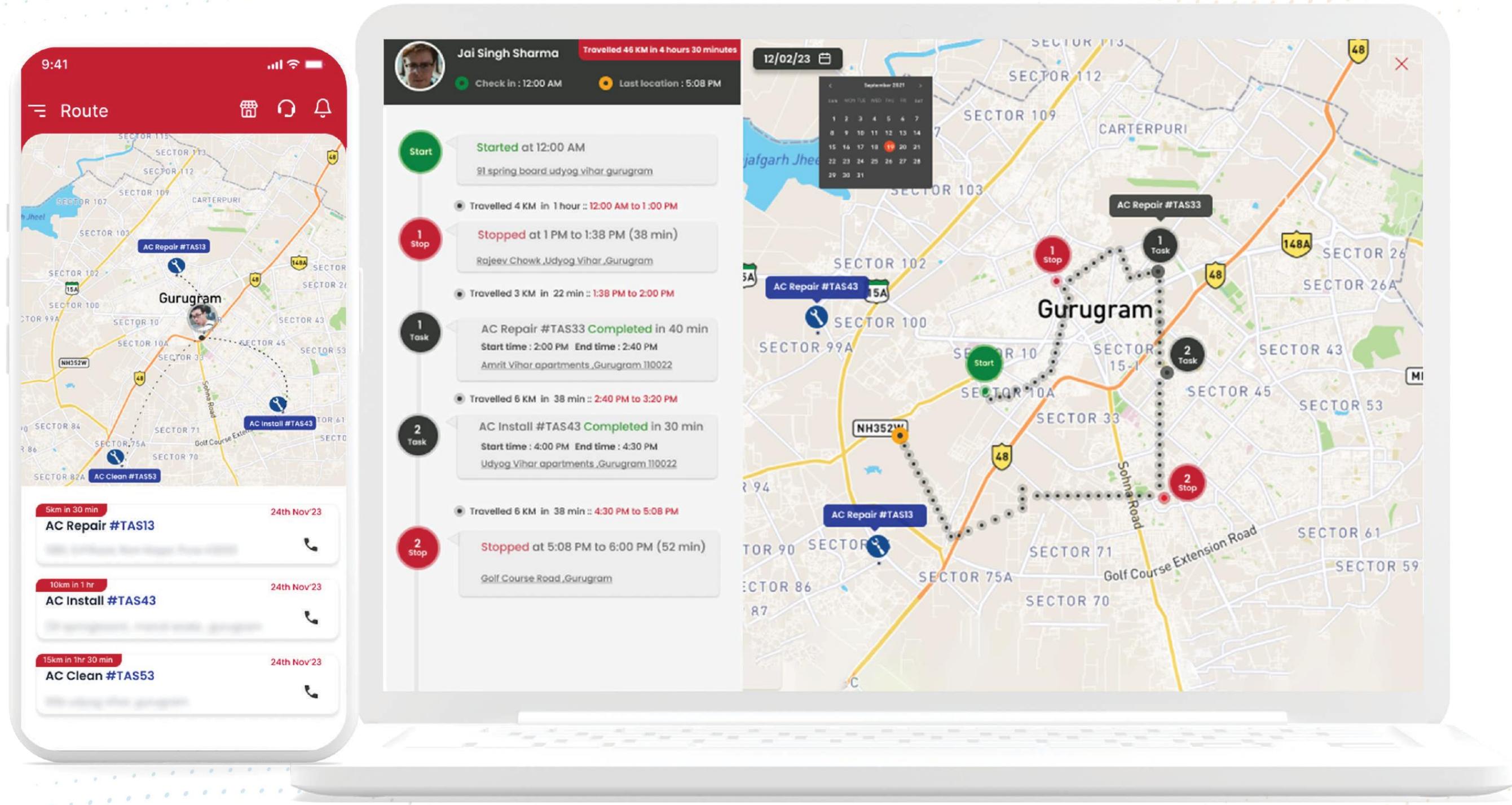
# Lead Management

The image displays the FieldWeb mobile application and its desktop counterpart. The mobile app on the left shows a simplified view of leads, allowing users to filter by status (Called, Assigned, In-Discussion, Quote Sent) and search by customer name. The desktop app on the right provides a more detailed and comprehensive view, listing all leads with their respective details: Lead ID, Date, Customer Name, Service Name, Mobile number, Lead Source, and Lead Status. Each lead entry includes buttons for 'Add Task', 'Call', 'Location', and 'More'. The desktop interface also features a sidebar with links to 'Dashboard', 'Services', 'Task', 'Field worker', 'Item Inventory', 'CRM', 'Customer List', 'Complaint List', 'Lead List', 'AMC Dashboard', and 'Accounts'. The bottom of the desktop interface shows a navigation bar with 'Home', 'Task', a plus sign, 'CRM', and 'Tech.'.

Easily capture lead information, assign leads to team members, set follow-up reminders, and keep comprehensive records of interactions.



# Real Time Tracking



In FieldWeb's Technician Tracking feature, businesses can effortlessly monitor the real-time location of their field technicians. You can precisely track their movements, and do efficient task allocation.



# Task Scheduling

The FieldWeb Task Scheduling interface on a laptop screen. The left side shows a summary of tasks with filters for Type, Status, and Date (May 2023). The right side shows a detailed list of Task Details with columns for Task ID, Customer Name, Task Name, Technician Name, Task Date, Task Time, and Status. The table includes rows for various tasks like HVAC, Geyser, RO, and Lift installations, with status indicators like Ongoing, On Hold, Complete, and Inactive.

Task ID	Customer Name	Task Name	Technician Name	Task Date	Task Time	Status
174389	Ajay	HVAC	Mr. Sandeep Kumar	10/10/2023	5:30 PM	Ongoing
174388	Kapil	Geyser	Mr. Manav Singh	09/10/2023	3:00 PM	On Hold
174387	Tushar	HVAC	Mr. Kapil Gupta	08/10/2023	1:30 PM	On Hold
174386	Manav	RO	Mr. Harsh yadav	07/10/2023	12:30 PM	Complete
174385	Kunal	Geyser	Mr. Sanjay Kumar	07/10/2023	12:00 PM	Inactive
174385	Harsh	RO	Mr. Sumit singh	06/10/2023	11:15 PM	Inactive
174385	shivam	HVAC	Mr. Somit kumar	06/10/2023	10:00 AM	Complete

With FieldWeb's advanced Job Scheduling feature empower your team to efficiently allocate tasks and appointments, ensuring seamless coordination and optimal resource utilization.



# CRM

The image displays the FieldWeb CRM system across two platforms: a mobile application and a web-based application, both running on a laptop.

**Mobile App CRM Interface:**

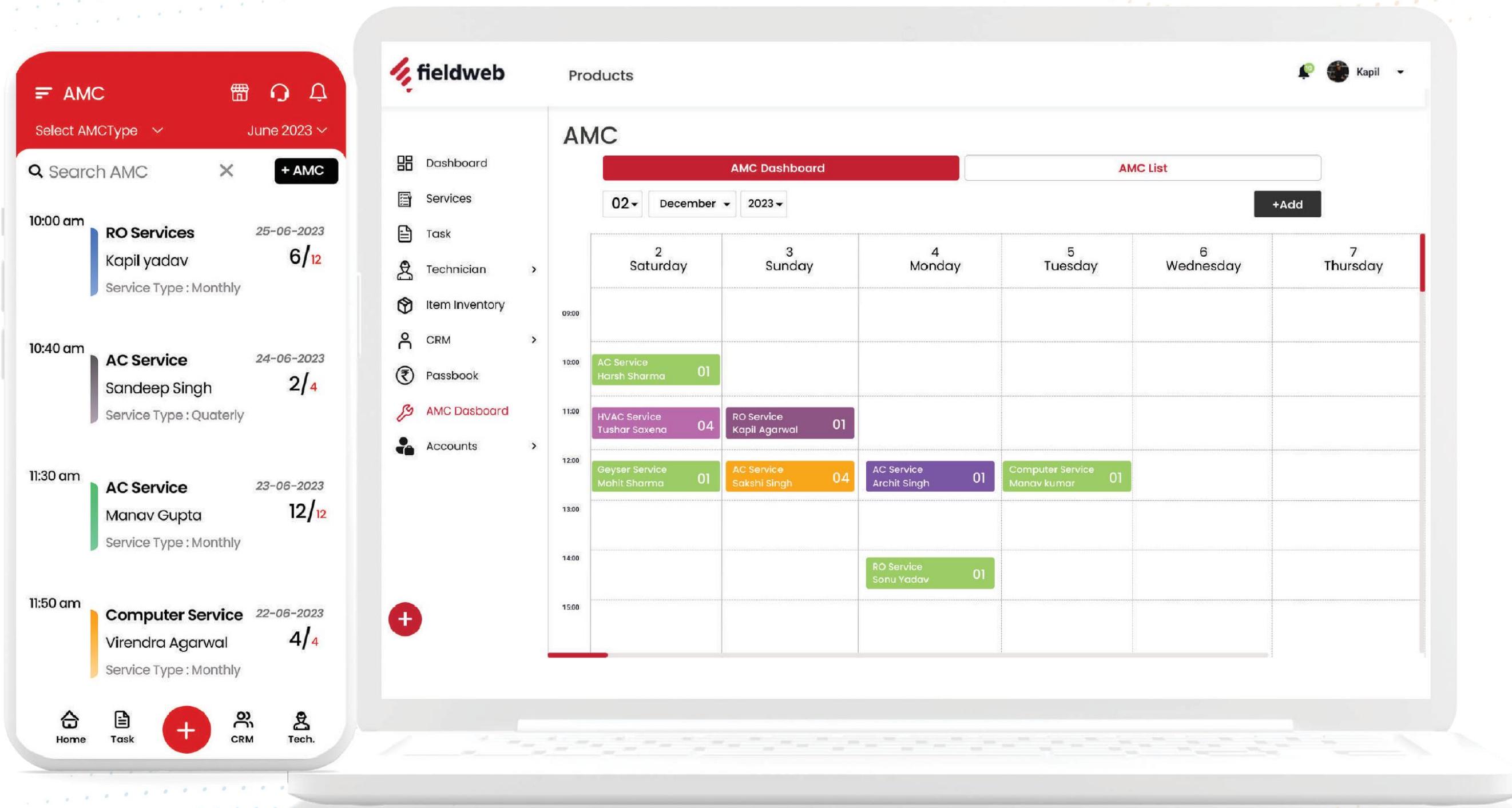
- Header:** CRM, ENQUIRIES, CUSTOMERS.
- Search Bar:** Search by Cust... (with a +CUST button).
- Customer List:** A list of six customers with contact icons (SMS, Phone, Edit):
  - Kapil Sharma, A-3 Derawala Nagar
  - Sanjeev Bansal, Pune, Maharashtra, India
  - Sandeep Gupta, A-3 Derawala Nagar
  - Manav Singh, A-3 Derawala Nagar
  - Chahat Gupta, 91springboard Delhi - Jaipur Expy
  - Sonam Khanna, 91springboard Delhi - Jaipur Expy
- Bottom Navigation:** Home, Task, CRM (highlighted in red), Tech.

**Web App CRM Interface:**

- Header:** FieldWeb, Dashboard, Services, Task, Field worker, Item Inventory, CRM (highlighted in red), Customer List, Complaint List, Lead List, AMC Dashboard, Accounts, +.
- Customer List:** A table showing customer details with columns: Customer Name, Mobile No., Email Id., Address, Asset Id. The table lists 19 pages of data, with page 1 selected.
- Buttons:** +Add Customer, Import, Export.
- Bottom:** FieldWeb\_V6.0.0, a user profile icon.

The CRM section allows for effective customer management, storing crucial information such as names, email IDs, addresses, and contact numbers.

# AMC Management



The image displays the FieldWeb AMC Management system interface, shown on both a mobile phone and a laptop. The mobile interface on the left shows a list of upcoming service appointments with details like date, time, service type, and technician. The laptop interface on the right shows a detailed calendar view for a specific day, with service slots color-coded by technician and service type. Both interfaces include navigation menus and a central search bar.

**Mobile AMC List:**

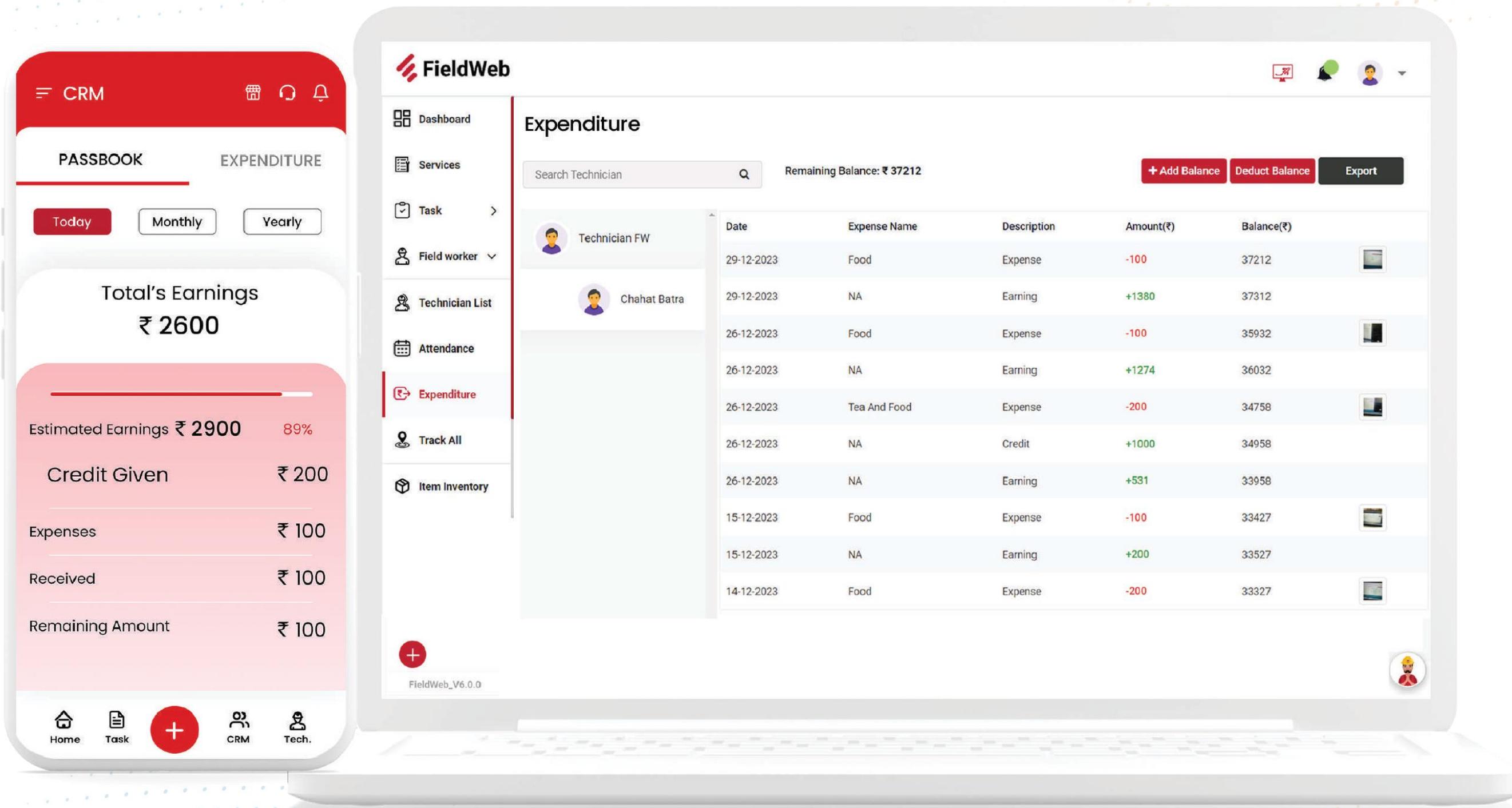
- 10:00 am: RO Services, Kapil yadav, 25-06-2023, 6/12, Service Type: Monthly
- 10:40 am: AC Service, Sandeep Singh, 24-06-2023, 2/4, Service Type: Quarterly
- 11:30 am: AC Service, Manav Gupta, 23-06-2023, 12/12, Service Type: Monthly
- 11:50 am: Computer Service, Virendra Agarwal, 22-06-2023, 4/4, Service Type: Monthly

**Laptop AMC Dashboard:**

AMC Dashboard for December 2023, showing service slots for Saturday, Sunday, Monday, Tuesday, Wednesday, and Thursday. Services include AC Service, HVAC Service, Geyser Service, RO Service, and Computer Service, with technicians like Harsh Sharma, Tushar Saxena, Mahit Sharma, Sakshi Singh, Archit Singh, Kapil Agarwal, Sonu Yadav, and Manav kumar assigned to specific slots.

FieldWeb's Annual Contract Management feature empowers you to effortlessly handle all aspects of your clients' recurring service contracts. You'll have a comprehensive record of completed, expired, renewed, and upcoming AMCs,

# Expense Management



**FieldWeb**

Expenditure

Search Technician  Remaining Balance: ₹ 37212

**Add Balance** **Deduct Balance** **Export**

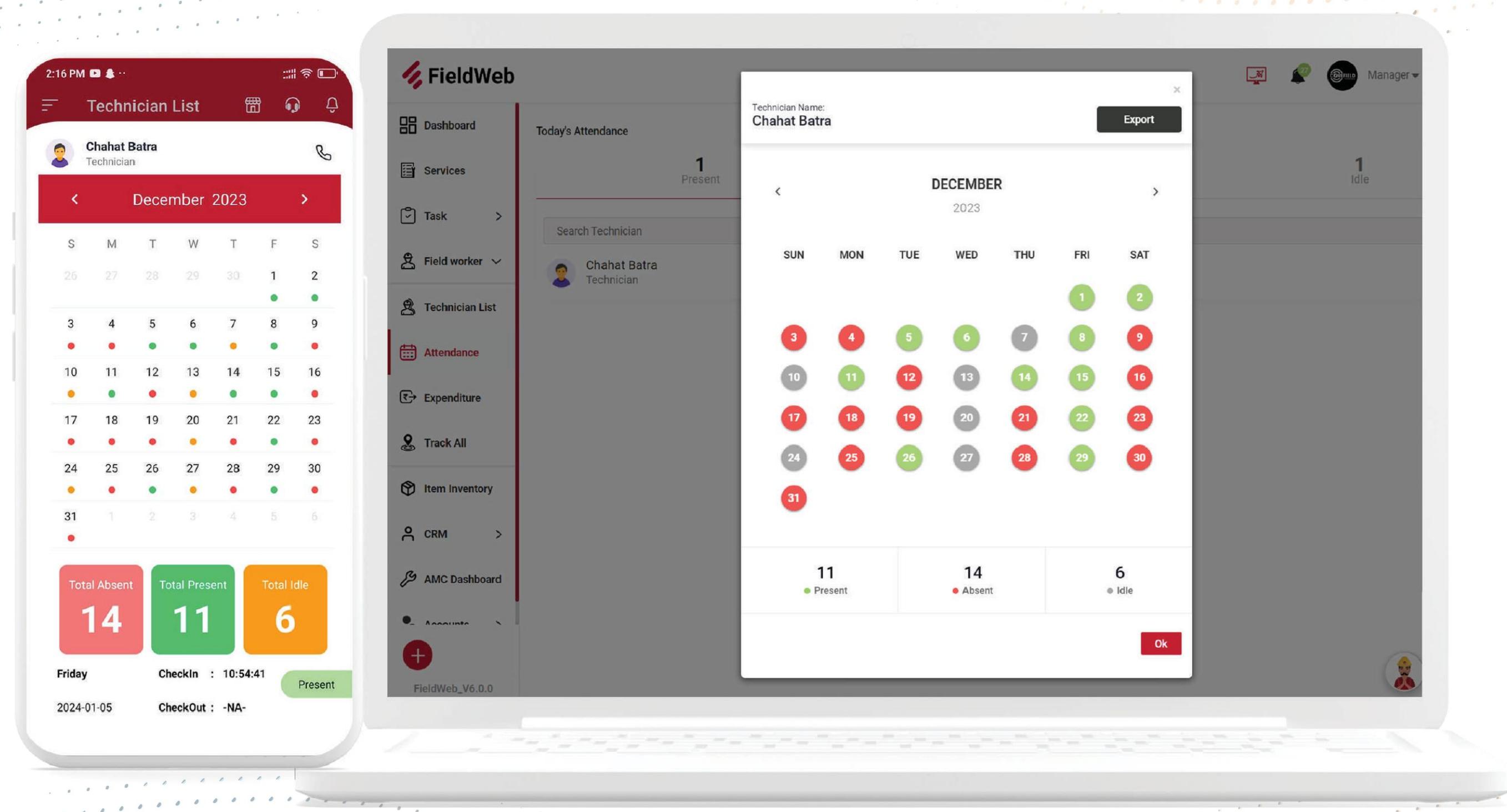
Date	Expense Name	Description	Amount(₹)	Balance(₹)
29-12-2023	Food	Expense	-100	37212
29-12-2023	NA	Earning	+1380	37312
26-12-2023	Food	Expense	-100	35932
26-12-2023	NA	Earning	+1274	36032
26-12-2023	Tea And Food	Expense	-200	34758
26-12-2023	NA	Credit	+1000	34958
26-12-2023	NA	Earning	+531	33958
15-12-2023	Food	Expense	-100	33427
15-12-2023	NA	Earning	+200	33527
14-12-2023	Food	Expense	-200	33327

FieldWeb\_V6.0.0

Owners can easily monitor and control petty cash distributed to their field teams, adding and deducting balances as needed. And technicians can record their expenses directly from the mobile app.



# Attendance Management

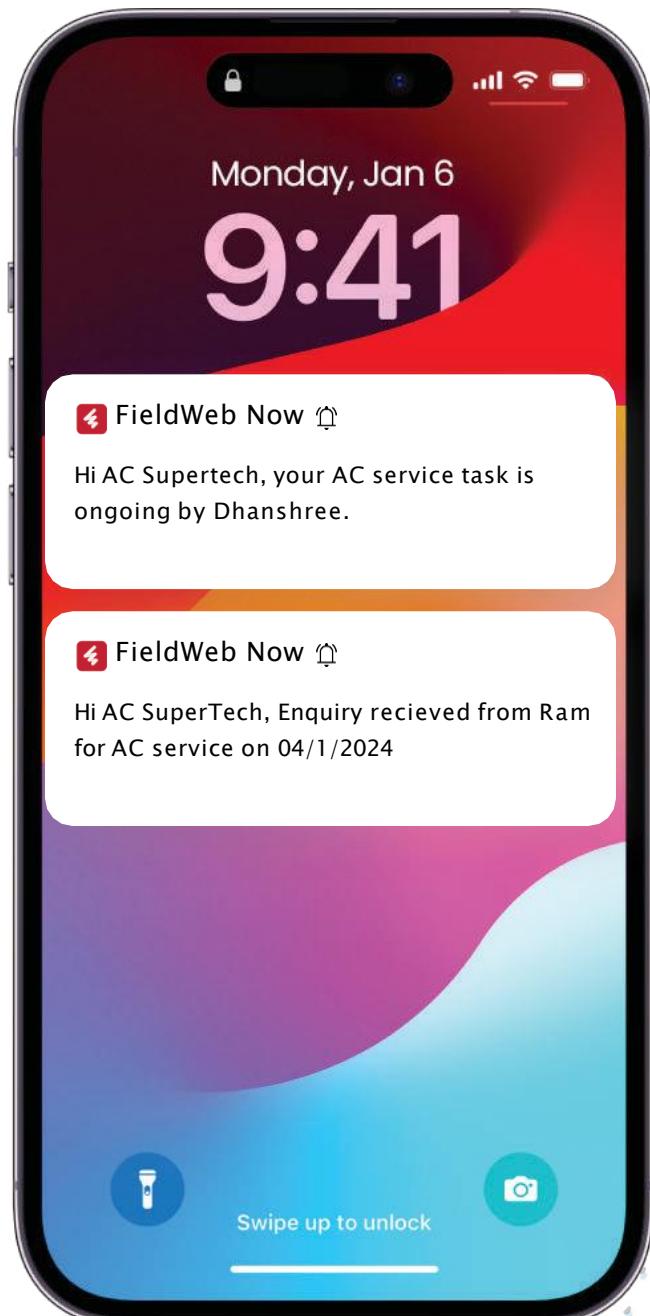


In FieldWeb's Attendance Management feature, the business owner can keep a track of the attendance of the workers. They will get to know who is absent, present and who is sitting idle for the day.

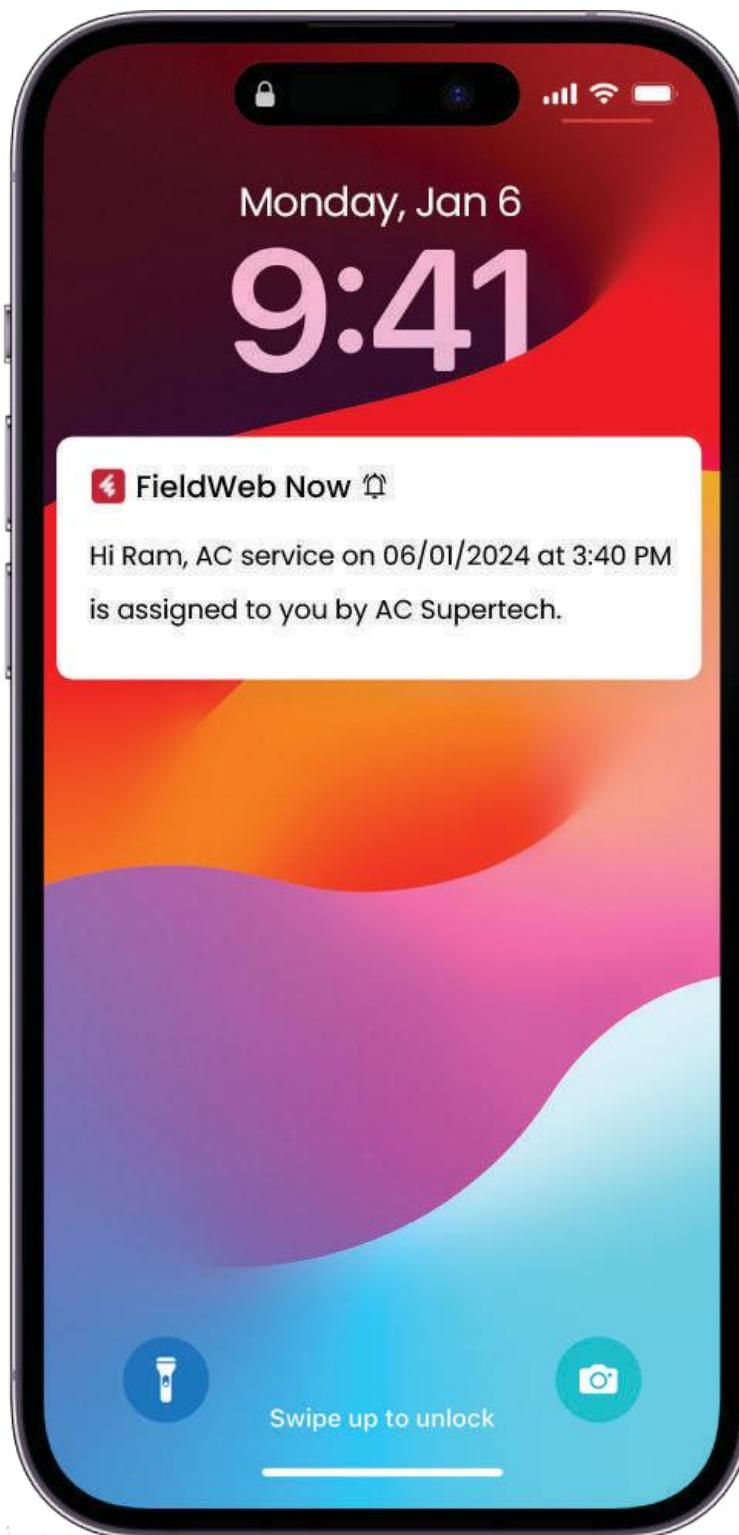


**FieldWeb**  
Your Field Partner

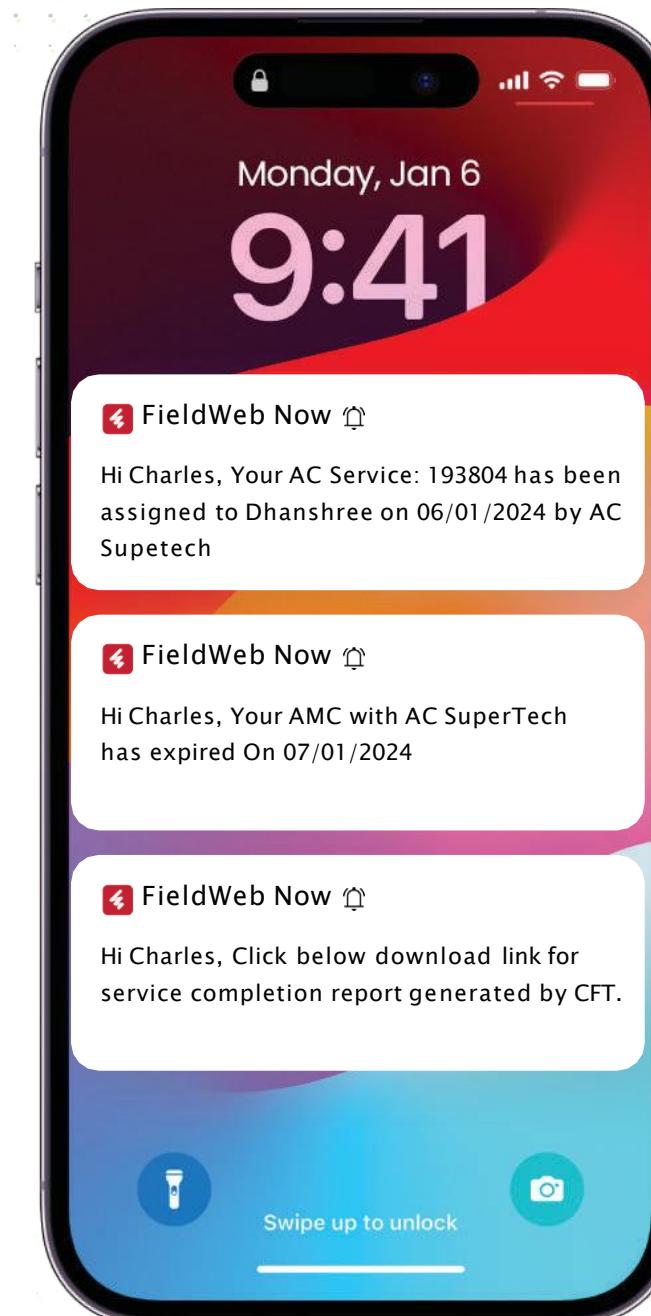
# Real Time Updates to Owner, Worker & Customer



Owner



Worker



Customer



# Complaint List Management

The image displays the FieldWeb mobile application and web application side-by-side, illustrating the integrated service management system. The mobile app on the left shows a simplified view of customer inquiries, while the web app on the right provides a detailed, structured management interface.

**Mobile App (Left):**

- Header:** CRM, ENQUIRIES, CUSTOMERS.
- Search Bar:** Search by En..., +Enquiry.
- Enquiry List:**
  - Enquiry#593: Mr. Riyaz, 137/138, Pocket 3, Sector 22, Rohini, New Delhi, India.
  - Enquiry#592: Sahil, 5th floor, Trifecta Adatto, 21, ITPL Main Rd, Garudachar Palya Mahadevpur.
  - Enquiry#591: Mr. Shekhar, 142, Pocket 3, Pocket 8, Sector 22, Rohini, New Delhi, India.
  - Enquiry#590: Salman, Pocket 3, 137 Sector 22, Pocket 1, Sector 22, Begam Pur, Delhi, 110096.
- Bottom Navigation:** Home, Task, CRM, Tech.

**Web Application (Right):**

- Header:** FieldWeb, Dashboard, Services, Task, Field worker, Item Inventory, CRM, Customer List, Complaint List (highlighted), Lead List, AMC Dashboard, Accounts.
- Search Bar:** Search Enquiry Details, --Please Select Status--.
- Enquiry List Table:**

Enquiry No.	Service Name	Customer Name	Preferable Date	Preferable Time	Task	Enquiry Type
#013	AC Service	Kunal Saxena	21/12/2023	02:00 PM	UnAssigned	External
#012	Washing Machine	Shubham Gupta	20/12/2023	03:00 PM	Assigned	Internal
#011	Geyser Service	Kapil Yadav	20/12/2023	03:25 PM	Assigned	Internal
#010	Washing Machine Service	Manav Agarwal	19/12/2023	03:55 PM	Assigned	Internal
#009	Plumbing Repair	Harsh Gupta	19/12/2023	04:10 PM	Assigned	Internal
#008	HVAC Install	Tushar Saxena	19/12/2023	05:00 PM	Assigned	Internal

- Bottom Navigation:** Add Task.

This allows the business owner to manage all the service requests registered by the customers' the preferred time and date of service by the customer and accordingly assign the service to your workers.



# Account Management

FieldWeb

33 Total Invoice

24 Paid

2 UnPaid

7 Partial Paid

Customer Name: Sandeep kumar singh  
Customer Mobile: 982734653  
Customer Address: 908, Delhi - Jaipur Expy, Udyog Vihar, Landmark: Near Sansad Marg

S. No	Service/Item Description	Qty.	Unit Price	Total
1	CCTV Install Charge	1	200/-	200/-
2	AC Repair Charges	1	200/-	200/-
3	Wire	2 meter	200/-	400/-
4	CCTV	1 Units	2000/-	2000/-
5	Bond Wire	3 meter	200/-	600/-

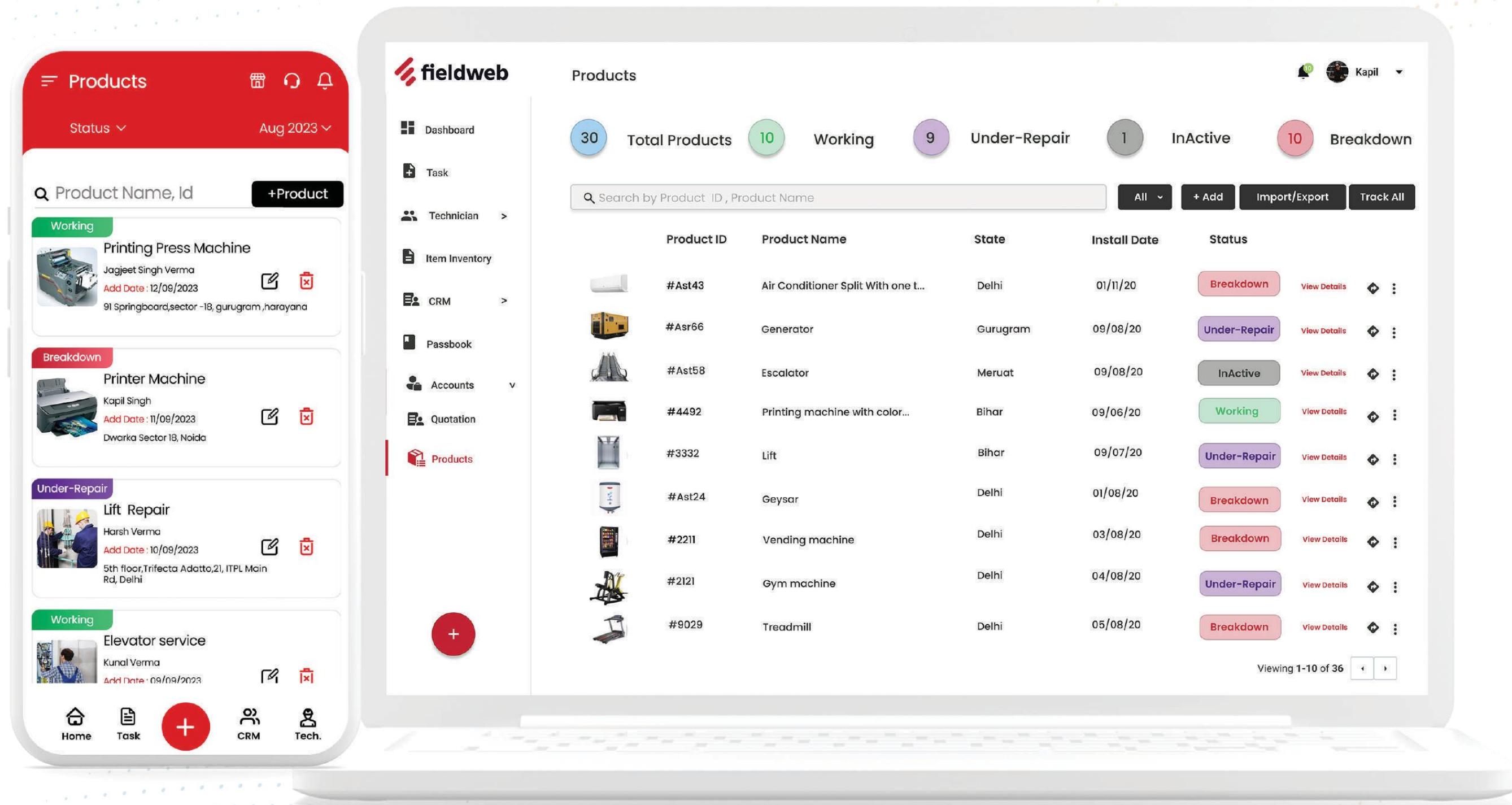
Sub Total: ₹3700  
Discount: 2%: ₹74  
GST-IGST: 18%: ₹653  
Grand Total: ₹4279

Paid

FieldWeb V6.0.0

In Accounts Management feature you can easily generate professional quotes and share with your customer. And check invoice statuses to stay informed about pending payments, and initiate follow-ups directly from the platform.

# Assets Management



**Products**

Status: Aug 2023

**Working**

- Printing Press Machine (Jagjeet Singh Verma, Add Date: 12/09/2023, Location: 91 Springboard, sector -18, gurugram, harayana)

**Breakdown**

- Printer Machine (Kapil Singh, Add Date: 11/09/2023, Location: Dwarka Sector 18, Noida)

**Under-Repair**

- Lift Repair (Harsh Verma, Add Date: 10/09/2023, Location: 5th floor, Trifecta Adotto, 21, ITPL Main Rd, Delhi)

**Working**

- Elevator service (Kunal Verma, Add Date: 09/09/2023)

**Home** **Task** **+** **CRM** **Tech.**

**fieldweb**

**Products**

30 Total Products 10 Working 9 Under-Repair 1 InActive 10 Breakdown

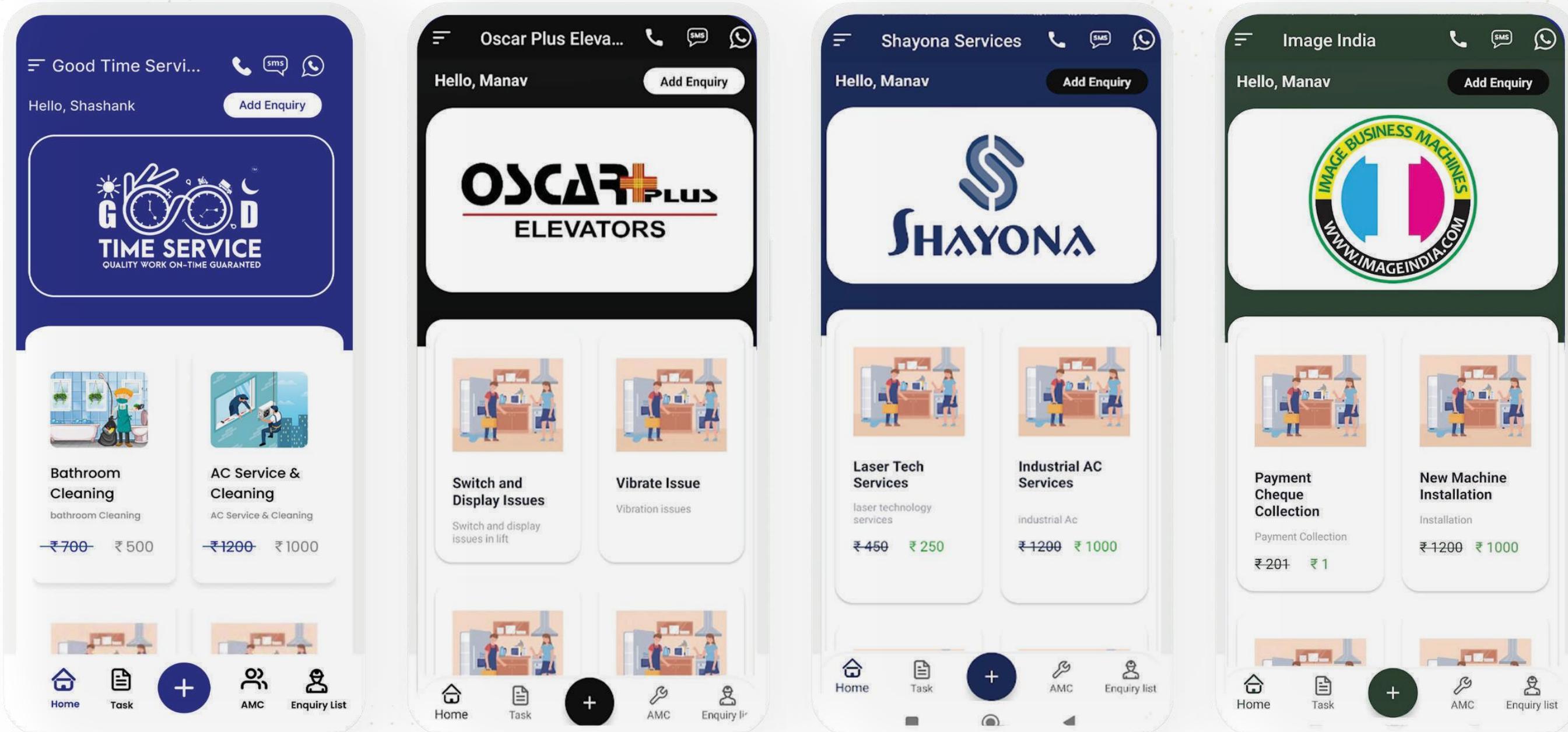
Search by Product ID, Product Name

Product ID	Product Name	State	Install Date	Status
#Ast43	Air Conditioner Split With one t...	Delhi	01/11/20	Breakdown
#Asr66	Generator	Gurugram	09/08/20	Under-Repair
#Ast58	Escalator	Meruat	09/08/20	InActive
#4492	Printing machine with color...	Bihar	09/06/20	Working
#3332	Lift	Bihar	09/07/20	Under-Repair
#Ast24	Geysar	Delhi	01/08/20	Breakdown
#2211	Vending machine	Delhi	03/08/20	Breakdown
#2121	Gym machine	Delhi	04/08/20	Under-Repair
#9029	Treadmill	Delhi	05/08/20	Breakdown

Viewing 1-10 of 36

This feature offers helps to efficiently oversee your business assets. It helps in product management, product tracking, barcode scanning, and breakdown history tracking. etc' lifecycles

# Empower Your Customers with FieldWeb's Personalized Customer App



FieldWeb, a leading innovator in this field, offers a powerful Customer App that is uniquely tailored to the needs of service businesses. It comes with complete branding and customization that aligns with each business's identity.



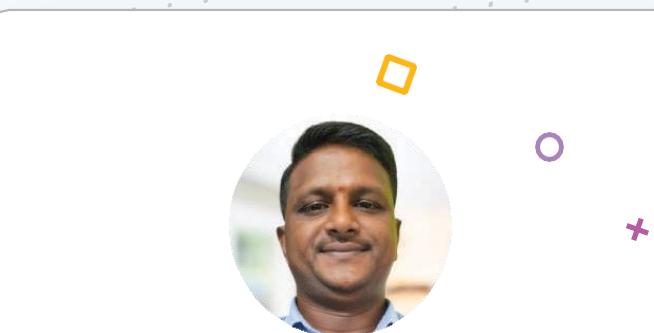
# Checklist Management

The image displays the FieldWeb Checklist Management system, showing both a mobile application and a web interface. The mobile app on the left shows a task list for a job site (91 springboard) with categories for Cleaning, Drying, Spraying, and Washing across two floors. The web interface on the right shows a list of service requests (FSRs) with columns for FSR Name and FSR Categories, including Breakdown, Repair, and Other's/Misc. categories under Cradle, General, Machine room, and Elevator Cabin. Both interfaces include a search bar, a red 'SUBMIT' button, and a red '+' button for adding new items.

FSR Name	FSR Categories
Breakdown	Cradle, General, Machine room, Elevator Cabin
Repair	General, Step & handrail, Safety devices
Other's/Misc.	Machine room, Elevator Cabin
Breakdown	Cradle, General, Machine room, Elevator Cabin
Repair	General, Step & handrail, Safety devices
Other's/Misc.	Machine room, Elevator Cabin
Breakdown	Cradle, General, Machine room, Elevator Cabin
Repair	General, Step & handrail, Safety devices
Other's/Misc.	Machine room, Elevator Cabin

This allows the business owner to manage all the service requests registered by the customers' the preferred time and date of service by the customer and accordingly assign the service to your workers.

# Over 200000+ Field Service Businesses in 50+ industries trust FieldWeb


**Chiranjeevi Rao**

Godhavari Mineral Water Technologies

Very easy to use and was very simple and makes time management more effective. Was great in keeping up with clients and schedules.


**Prasad Raju Kalindi**

ImageIndia

Absolutely great system and easily adaptable to service companies. They are constantly adding features and functions for us to have a better user experience.


**Mohit Sapra**

Splash RO systems

FieldWeb is incredibly straight forward and easy to use and it's a really powerful piece of software, it's perfect.


**Arendhu**

Nextgen Technology

When customers are due for service FieldWeb displays that to me. I found that I was losing a lot of business before because I just wouldn't realize what I needed to do.

Highly recommended.


**Sanjeev**

Sanjeevni Multi Services

FieldWeb doesn't overdo it, the software gives me so many features with an easy to use UI. FieldWeb has useful features that I actually need. Should go for it!


**Sinson**

Sinson Laundry services

After you're done with the job you can just click a button and it's an invoice. That's what I always wanted from day one. From task completion to invoice, I have it all.


**Fasalu Rehman**

UV Water Systems

The main thing I love about FieldWeb is the time saving factor. It's a very streamlined process, which is very important to us.


**Shriram**

Shri Ganesh Enterprises

We have achieved a 20-35% growth for the last 4 years thanks to FieldWeb and we plan to maintain a growth rate of 20-30% for the next 5 years.

and more...

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[dhanshree.kulkarni@thefieldweb.com](mailto:dhanshree.kulkarni@thefieldweb.com)